

Myrtle Springs Water Supply Corporation

Confidentiality of Utility Records

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. (TX Utility Code Confidential, Subchapter B. 182.052 (a))

Additionally, the Federal Trade Commission and other federal agencies have enacted the "Red Flag Rule" which requires utilities to protect their members against identity theft. In order to comply with federal laws, Myrtle Springs Water Supply Corporation is requiring each new member to sign a ***Confidentiality of Utility Records*** form, giving the Corporation permission to deny access to member information under many circumstances.

UNDERSTAND, HOWEVER, THAT WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS OR ENTITIES

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation. (7) we must also provide voting members (or their attorney or agent) a list of member names and addresses within two days of posting the date for an annual membership meeting.

Myrtle Springs WSC is an equal opportunity provider and employer.

Detach and Return This Section

Yes, I want you to make my personal information (address, telephone number, account records) confidential.

Name of Account Holder

Account Number

Address

Area Code/Telephone Number

City, State, Zip Code

Signature